

Firm Wins in Arbitration Over Technology Services Contract Dispute

The Robbins firm recently secured a significant arbitration victory for a long-time client in the technology services industry. Our client had entered into a multi-year service contract to provide call center system technology services and support to a financial services company. Only a few months into the contract, however, the company refused to make payments and attempted to unilaterally terminate the contract. We filed a demand with JAMS Arbitration for wrongful termination. Following a three-day hearing, the Arbitrator ruled in our client's favor, awarding our client the full contract price, prejudgment interest, and attorney's fees. The case was settled shortly thereafter on terms highly favorable to our client.

For more information, please contact Jeremy Littlefield.